

CREATIVE CODES

Managed IT Service Packages

THE BEST IT DEPARTMENT A SCHOOL CAN HAVE

Just imagine a world-class IT team, seamlessly woven into your educational environment. You pay a simple flat rate, and you're covered for everything from SmartBoard issues to network outages—whatever it takes to keep your school humming smoothly. The cost is predictable, the support is superior, and you're free to focus on teaching.

YOU'RE COVERED.

From the simplest elements to the extra mile that separates mere technical support from ensuring successful outcomes for educational organizations that run on technology, Creative Codes covers all the gaps:

IT Asset Inventory and documentation | IT Budgeting | Support Desk 7:30am-6pm | Network Monitoring 24x7x365 | Senior Engineering Support As Needed | E-Rate Planning Support | Quarterly Technology Reviews | Service Metrics and Reporting | Trend Analysis for IT Issues | Product Advisements and Roadmapping | Industry Alerts | Anti-virus included

Preeminent professionals. Superior support. Capped costs. An educational organization equipped to excel. That's our promise to you.

Take the next step. Schedule a one-on-one consultation today to learn more about how Creative Codes can partner with your organization to deliver managed IT services worthy of your educational mission.

THERE ARE 3 SIMPLE WAYS TO ENGAGE WITH CREATIVE CODES:

Regardless of which package you select, you are covered for core network infrastructure maintenance. This includes:

- 1. The Essentials Package (ESS)** - Our core offering which keeps your mission-critical systems updated, monitored and healthy. This includes ERATE maintenance support for eligible devices.
- 2. The Essentials Plus Package (ESS Plus)** - The Essentials Package plus a comprehensive IT management platform your team can use to manage the day to day operations.
- 3. The Total Care Package (TCP)** - our most popular package, covering all things IT for your staff and facility.

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